

26874

PATENT TRADEMARK OFFICE

Substitute for Form PTO 1449

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(use as many sheets as necessary)

Complete if Known

| | | | | | |
|--------------|---|----|---|-----------------------------|-------------------------|
| | | | | Application No. | 10/724,955 |
| | | | | Filing Date | 12/01/2003 |
| | | | | First Named Inventor | Renjith Ramachandran |
| | | | | Art Unit | 3691 |
| | | | | Examiner Name | Kalinowski, Alexander G |
| Sheet | 1 | of | 2 | Attorney Docket No. | 1160215.0511786 |

U.S. PATENT DOCUMENTS

| Examiner initials | Cite No. | DOCUMENT NUMBER | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
|----------------------|-------------|--|--------------------------------|--|---|
| | | Number-Kind code ² (if known) | | | |
| | /J.P./ | See Convergys Cross References Below | | | |

FOREIGN PATENT DOCUMENTS

| Examiner initials | Cite No. | Foreign Patent Document | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear | T ⁶ |
|----------------------|-------------|--|--------------------------------|--|--|----------------|
| | | Country Code ³ -Number ⁴ -Kind code ⁵ (if known) | | | | |
| | | None | | | | |

OTHER PRIOR ART – NON-PATENT LITERATURE DOCUMENTS

| Examiner initials | Cite No. | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ⁶ |
|----------------------|-------------|--|----------------|
| | | None | |

CONVERGYS CROSS REFERENCES

| Examiner initials | Cite No. | |
|----------------------|-------------|--|
| /J.P./ | 1 | U.S. Application Serial No. 10/190,728 filed 07/08/2002; Swarna (US 2004-0006608 A1) |
| /J.P./ | 2 | Application for U.S. Application Serial No. 10/190,728 |
| /J.P./ | 3 | Information Disclosure Statement dated 07/08/2002 for U.S. Application Serial No. 10/190,728 |
| /J.P./ | 4 | Office Action dated 10/03/2005 for U.S. Application Serial No. 10/190,728 |
| /J.P./ | 5 | Information Disclosure Statement dated 03/27/2006 for U.S. Application Serial No. 10/190,728 |

EXAMINER SIGNATURE /John Preston/DATE CONSIDERED 02/25/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /J.P./

Substitute for Form PTO 1449

| | | | | | | |
|--|---|----|---|--------------------------|--|-------------------------|
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Complete if Known | | |
| | | | | Application No. | | 10/724,955 |
| | | | | Filing Date | | 12/01/2003 |
| | | | | First Named Inventor | | Renjith Ramachandran |
| | | | | Art Unit | | 3691 |
| | | | | Examiner Name | | Kalinowski, Alexander G |
| Sheet | 2 | of | 2 | Attorney Docket No. | | 1160215.0511786 |

| | | |
|--------|----|--|
| /J.P./ | 6 | Office Action dated 05/02/2006 for U.S. Application Serial No. 10/190,728 |
| | 7 | Office Action dated 01/26/2007 for U.S. Application Serial No. 10/190,728 |
| | 8 | Office Action dated 09/07/2007 for U.S. Application Serial No. 10/190,728 |
| | 9 | U.S. Application Serial No. 10/666,631 filed 09/18/2003; Birch (US 2005-0065879 A1) |
| | 10 | Application for U.S. Application Serial No. 10/666,631 |
| | 11 | Information Disclosure Statement dated 09/18/2003 for U.S. Application Serial No. 10/666,631 |
| | 12 | Office Action dated 07/26/2007 for U.S. Application Serial No. 10/666,631 |
| | 13 | U.S. Application Serial No. 11/457,048 filed 07/12/2006; Irwin |
| | 14 | Application for U.S. Application Serial No. 11/457,048 |
| | 15 | Information Disclosure Statement dated 07/31/2006 for U.S. Application Serial No. 11/457,048 |
| /J.P./ | 16 | Information Disclosure Statement dated 02/22/2007 for U.S. Application Serial No. 11/457,048 |

EXAMINER SIGNATURE /John Preston/ DATE CONSIDERED 02/25/2008

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter office that issued the document, by the two-letter code (WIPO Standard ST. 3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.